



NEWGEN



Connected Enterprises. Transformed Experiences.

Annual Report

2018-19



Contents

01-18

Corporate Overview

Connecting Enterprises Globally with Our Transformative Platforms	02
Streamlining Customer Journey Across Touch Points	03
Leading the Transformation Across Platforms	04
Financial Performance	05
Chairman's Message	06
Transforming Customer Experiences	08
Leveraging Innovation to Transform Customer Experience	09
Strengthening Go-To-Market Strategy to Build Customer Relationships	10
CSR - Making an Impact	11
Augmenting the Enterprise-Wide People Connect	14
Board of Directors	16
Management Team	17
Corporate Information	18

20-77

Statutory Reports

Directors' Report	20
Report on Corporate Governance	49
Management Discussion and Analysis	72

79-208

Financial Statements

Standalone Financial Statements	79
Consolidated Financial Statements	145



To read this report online and for other information log on to <https://newgensoft.com>

Forward-looking statement

This report contains forward-looking statements, which may be identified by their use of words like 'plans', 'expects', 'will', 'anticipates', 'believes', 'intends', 'projects', 'estimates' or other words with similar meaning. All statements that address expectations of projections about the future, including but not limited to statements about the Company's strategy for growth, product development, market position, expenditures and financial results, are forward-looking statements. Forward-looking statements are based on certain assumptions and expectations of future events. The Company cannot guarantee that these assumptions and expectations are accurate or will be realised. The Company's actual results, performance or achievements could thus differ materially from those projected in any such forward-looking statements. The Company assumes no responsibility to publicly amend, modify or revise any forward-looking statements, on the basis of any subsequent developments, information or events. The Company has sourced the industry information from the publicly available resources and has not verified that information independently.

Our Global Offices



India

Mumbai • Chennai • Bengaluru • Kolkata • Hyderabad • Noida • Gurugram • New Delhi



NEWGEN

Newgen Software Technologies Limited

<https://newgensoft.com>