



Details of Newgen's SOC 1 Type 2 & SOC 2 Type 2 Attestation

Reinforces commitment to safeguard customer's security, privacy, availability, and confidentiality across all services globally.

Newgen Software Technologies Limited is delighted to celebrate another successful year of achieving the **System and Organization Controls (SOC) 1 Type 2 and SOC 2 Type 2 Attestation**. This accomplishment marks yet another milestone in the organization's ongoing commitment to information security and data protection. Newgen takes pride in consistently upholding these standards, reinforcing our pledge to provide secure and reliable solutions to our clients.

The SOC compliance report, developed by the **American Institute of Certified Public Accountants**, follows stringent criteria to ensure customer data protection based on the five key trust service principles of security, availability, processing integrity, confidentiality, and privacy.

The need for more trusted and transparent providers plays a pivotal role as organizations increasingly rely on third-party firms to perform day-to-day activities core to their business operations and strategy.

Newgen's Managed Cloud Solution offers third-party certifications and reports—ISO 27001, ISO 27017, ISO 27018, and PCI-DSS—to all its customers, assuring the security and privacy of the customer data of its implemented administrative, physical, and technical controls.

Achieving the SOC certification further emphasizes Newgen's commitment to information security, cloud-specific safety, and data protection within the cloud environment.

- **SOC 1 Type 2 Attestation** assures operational effectiveness of internal controls within Newgen, specifically related to safeguarding customer-owned data used in financial reporting.
- **SOC 2 Type 2 Attestation** assures the nature and effectiveness of internal controls implemented to protect customer-owned data

These SOC certifications, conducted by an independent auditing firm, verify Newgen's policies, processes, guidelines, and controls designed as per business and contractual requirements and are correctly implemented and operated effectively during the audit period.

Newgen's robust **Quality Management System** and **Information Security Management System** comply with various quality/security standards and frameworks such as ISO 9001, CMMi Dev, ISO 27001, ISO 27017, ISO 27018, PCI-DSS, and many more. The implemented controls are tested and audited during internal and external audits/assessments to demonstrate the correct implementation, intended operation, and the achievement of the desired outcome for meeting the security requirements for its information systems.

Building on these rigorous standards and systems, **Newgen Software Technologies Limited** is dedicated to enhancing its security framework and delivering safe and reliable solutions to its customers. The organization aims to nurture trust within its user community and foster constructive collaboration with regulatory authorities with its unwavering commitment to innovation, transparency, and accountability.